



-----Original Message-----

From: CGS Info [mailto:[cgsinfo@rci.rutgers.edu](mailto:cgsinfo@rci.rutgers.edu)]  
Sent: Thursday, May 07, 2009 3:08 PM  
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Topic:

**Asking Your Police & Fire Chiefs the Right Questions –  
To Get the Right Answers!**

Are you getting your money's worth from your public safety departments? Do you know how many police officers and firefighters you really need? Do you know how to determine that need? Are "officers per 1,000" and "number of calls" really meaningful measures? Do you know how well your police and fire departments are performing?

As a mayor or municipal manager, you must make tough policy decisions based on information from your departments. How do you ensure you are receiving accurate, measurable information from your police and fire departments? How do you wade through the public safety jargon without training in emergency services management

Thursday, May 28, 2009  
9:00 AM – 3:00 PM

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Cook Campus Center  
Room 202 A/B/C  
59 Biel Road  
New Brunswick

Instructor  
Leonard A. Matarese  
Director of Public Safety Services  
ICMA Consulting Services