



From: Maietta, Deana M [mailto:deana.m.maietta@verizon.com]
Sent: Thursday, January 07, 2010 4:48 PM
To: undisclosed-recipients
Subject: FW: Important! Verizon Annual Notice For Business Customers

Dear Municipal Official,

Please see the attached Annual Notice documents for Business Customers.

Thanks,

Deana Maietta

Franchise Service Specialist

1 Verizon Way VC11W422

Basking Ridge, NJ 07920

Office 908 559-2619

Fax 908 766-3036

deana.m.maietta@verizon.com

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Deana Maietta
Verizon Video Solutions
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One Verizon Way VC11W422
Basking Ridge, NJ 07920
908-559-2619
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Dear Municipal Official,

Please see the attached Annual FiOS TV Customer Notification letter sent to our business customers. Each notice provides the following link to the terms of service, channel line-up, parental control and other important information for our business customers:

[http://images.bfi0.com/creative/2009/ascend/dec/fios/pdfs/N NEW JERSEY-1209 single.pdf](http://images.bfi0.com/creative/2009/ascend/dec/fios/pdfs/N_NEW_JERSEY-1209_single.pdf)

We realize that our customers have other alternatives for entertainment and our goal is to offer the best choice and value in the industry. Verizon appreciates the opportunity to conduct business in your community. Should you or your staff have any questions, please contact me at 908 559-2619 or email deana.m.maietta@verizon.com.

Sincerely,

A handwritten signature in cursive script that reads "Deana Maietta".

Deana Maietta
Franchise Service Specialist



2010 Annual FiOS TV Customer Notification

YOUR FiOS® TV ANNUAL NOTICE IS HERE.

Dear Customer:

Thank you for being a loyal Verizon FiOS TV customer. We hope you are enjoying all that the power of FiOS brings into your business.

You'll notice that we've added more channels to our lineup — including more High-Definition (HD), sports and multicultural content to choose from. Additionally, our expanded On Demand library puts TV watching on your terms, offering over 16,000 titles to choose from every month — many of which are offered free of charge.*

As part of our ongoing commitment to ensure that our customers are getting the most from their FiOS experience, we've included a link to your FiOS TV Annual Notice below. This notice will give you the latest information about your FiOS TV service, including:

- Current FiOS TV rates
- Your regional channel lineup
- Important FiOS TV policies, procedures and contact information
- FiOS TV Subscriber Privacy Notice

Just [click here](#) to access the FiOS TV Annual Notice today, and learn more about recent updates and enhancements we've made.

*Some VOD and PPV programming may not be available to all business customers.

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