



Lashway, Lisa

From: [REDACTED]
Sent: Thursday, January 28, 2010 7:36 PM
To: Mayor David Scapicchio; Tobey, Phil; Town Council; Perkins, Ray; Labow, Coleen; Pat Walsh; Roman, Alex; John Mania; Lashway, Lisa
Subject: Research before changes at EMS

Before ANY changes are made, it is imperative that an accurate comparison is made. You owe this to YOUR constituents.

The comparison that has been present to date, compares response times of the volunteers, after they admitted that they were having staffing difficulties during the corporate day. Well, during the corporate day, many volunteers MUST leave MTO in order to get to their profession. Now, the paid EMS, on the other hand, are PAID to be on "stand-by" awaiting calls for help. There is NO comparison. You must get true information.

At the January 18, 2010 meeting, the representatives of AHS said that they are studying their current contract during which they lost an average of \$10,000 per month during their first six months serving MTO. This was caused primarily due to patient collectibles. How long can AHS continue to serve MTO and lose \$10,000 month? AHS also said that MTO was not using the second rig and AHS was studying whether it is the best financial interest to keep the second rig in MTO. How are you presenting a budget for 2010 with such a HUGE unknown?

Does the council CARE what the constituents are thinking? I have seen many emails expressing to the council the citizens' support of the volunteers continuance. I sat through the meeting and listened to many requesting your reconsidering details before you change the way that MTO is prepared to cover the EMS needs.

Before making changes certain additional issues must be studied. Is Randolph still using AHS? If not, why not? Should we consider what we might learn from our neighbors?

If MTO is considering a committee of citizens to research this topic, I volunteer myself to serve on this committee.

Please, also study what happened regarding our demand for EMS between 7 and 8 a.m. Thursday, January 28, 2010. One rig? A little snow? How many EMS calls? How would you feel IF your family needed services during this hour?

How do we know IF the paid squad selects which calls they will answer? Which get left for the volunteers? Some calls might sound more lucrative. Does the paid squad take them and leave the minor calls for the volunteers? Once the volunteers are in route, does the paid squad dismiss the volunteers?

MUCH STUDY IS NEEDED BEFORE CHANGES ARE MADE. You are representing the citizens of MTO, which includes YOUR FAMILY. Please don't forget all of us.