



From: Maietta, Deana M [mailto:deana.m.maietta@verizon.com]
Sent: Sunday, January 24, 2010 8:51 PM
To:
Subject: Important Verizon Notice: Programming Change Information

Dear Municipal Official:

This is to inform you of a program related change to Verizon's FiOS TV service as fully described in the attached sample customer notice that will appear on screen.

We realize that our customers have other alternatives for entertainment and our goal is to offer the best choice and value in the industry. Verizon appreciates the opportunity to conduct business in your community. Should you or your staff have any questions, please contact me at **908 559-2619** or email deana.m.maietta@verizon.com.

Sincerely,

Deana Maietta

Franchise Service Specialist

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Message Center Notice

Short Title: Programming Update

Long Title: ION Worship Network Removed

FiOS TV Customers:

Please be advised that effective January 31, 2010, the ION Worship Network, currently located on channel 494 in the FiOS TV lineup will be removed. Access to this channel will cease at the programmer's request.

You can access your local lineup at anytime day or night by visiting us at www.verizon.com/fiostvchannels and entering your home zip code.

We strive to keep our customers informed of all updates and expansions of the FiOS TV channel lineup.

Thanks for being a loyal FiOS TV customer.